

## Success story

# An ERP Upgrade Success



### The challenge

Megahair, facing high costs to upgrade their outdated Sage 300 software for compatibility with new servers, continues to rely on BAASS for personalized guidance and support tailored to their business and the evolving IT landscape.



### The solution

After consulting with BAASS, Megahair learned about a new subscription pricing model for Sage 300, allowing them to upgrade to the latest version through manageable monthly payments instead of a large upfront cost.



### The result

Milajne Soligo reports that the new version of Sage 300 has greatly improved efficiency and collaboration between Megahair's retail and accounting departments, while the subscription model provides predictable cash flow, ongoing software updates, and solutions from BAASS that save time and money.



“That personalized guidance and problem solving is the reason we’ve continued to rely on BAASS for all these years.”



**Sage** Business Partner

#### Organization

Megahair Family Group Inc

#### Industry

Retail Industry

#### Sage Partner

BAASS Business Solutions

#### Megahair Family Group Inc

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### The Challenge

Megahair was running an old version of Sage 300 (formerly "Sage Accpac") that was no longer supported. So when it came time to update their servers, the company discovered that upgrading Sage 300 to a version that would be compatible with their new technology infrastructure was going to be more costly than anticipated.

### The Solution

After a conversation with BAASS Business Solutions, their long-time technology partner and ERP support provider, Megahair discovered a new subscription pricing model for Sage 300. Under subscription pricing, Megahair could make monthly payments in order to upgrade to a current version of their ERP software while avoiding the up front, lump sum cost that would have otherwise been required.

According to Milajne Soligo, President at Megahair, "That personalized guidance and problem solving is the reason we've continued to rely on BAASS for all these years. It's important to have somebody on your side that knows your business, knows the ever changing IT environment, and can provide meaningful support and recommendations."

### The Results

Milajne reports that the new version of Sage 300 has been a tremendous success. "The new features help our retail department work seamlessly with the accounting department, saving hours of staff time. We've also improved efficiency and cut costs in payroll with the ability to send out pay stubs via email."

The subscription-based monthly fee helps Megahair maintain predictable cash flow. Milajne also points out, "Another key feature of the subscription-based fee is never having to worry about updating the software because we're always entitled to the latest version of Sage 300. That's one less issue to worry about."

"Technology rarely meets all your needs out of the box. That's why our relationship with BAASS is so important. They help bridge that gap by providing us with reasonable solutions that inevitably save us time and money," says Milajne.

