

Success story

An ERP + Payroll Success Story



The challenge

Upon joining Parrot Cay, Financial Controller Karen Dodson recognized the inadequacy of the existing financial management system, prompting her to advocate for the implementation of Sage 300 for better decision-making.



The solution

Karen's search for a company that could sell, implement, and provide long term support for Sage 300 led her to BAASS' Miami Office. After implementing Sage 300, the Time and Attendance and Payroll modules were also added.



The result

Karen Dodson highlights that integrating payroll, time and attendance, and accounting into one package with Sage 300 provides accurate, easily verifiable data, while the implementation of Purchase Workflows streamlined their purchasing process and improved oversight and efficiency for the accounts payable department.



“Having payroll, time and attendance and accounting all as part of the same package, gives me the information I need, when I need it, in a way that I can use it.”



Sage Business Partner

Organization

Parrot Cay

Location

HQ - Turks and Caicos, Caribbean

Industry

Hospitality Industry

Sage Partner

BAASS Business Solutions



Parrot Cay

Parrot Cay is an award-winning Turks and Caicos luxury resort set on its own private island. With a range of rooms, suites, villas, and privately owned homes, it is unique among luxury resorts in the Caribbean, which creates some equally unique business challenges.



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When Financial Controller, Karen Dodson, joined Parrot Cay, the property had been using a financial management system that wasn't up to the task. "I knew that the system in place wasn't going to provide the information I needed to make informed decisions," stated Karen. "In fact, it was horrible, and didn't even have a General Ledger. I had worked with and liked Sage 300 (formerly Accpac), and wanted to use it at Parrot Cay as well."

Karen's search for a company that could sell, implement and provide long term support for Sage 300 led her to BAASS Business Solutions' Miami Office. "Having remote support is just a fact of life when you live/work on a private island. However, it was critical to me to find a company that could do that well both in the short and long term. BAASS has never failed to meet my expectations," exclaimed Karen.

Manny Buigas, Vice President of BAASS' United States and Caribbean Operations stated, "Providing exceptional support, regardless of where our clients are located, is a cornerstone of our business philosophy, and why we have so many long term customers in North America and the Caribbean."

After implementing Sage 300, the Time and Attendance and Payroll Modules were also added. "Having payroll, time and attendance and accounting all as part of the same package, gives me the information I need, when I need it, in a way that I can use it. The data is accurate, allows easy verification, and helps me solve issues, said Karen.

Parrot Cay's team also faced big challenges getting control over purchases which lead to the deployment of the Purchase Workflows solution. "What had been a completely manual task using spreadsheets, was now streamlined and incorporated into Sage 300," recalled Karen. "The accounts payable department now has a strong audit trail from requisition to purchase order receipt that contains the proper management approvals. This enabled our accounting staff to enter data faster without having to manually track down the documents to ascertain that purchases for goods and services were properly authorized.

