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# Sage X3 Business Consultant

Toronto Ontario

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The position is located in Toronto. The **Sage X3 Business Consultant** is expected to provide consulting support for Sage X3 from both an application and technical standpoint. They will support clients through an implementation process and provide additional support onwards. Responsibilities vary from conducting a needs analysis to implementing the software and managing development requirements. From a project management perspective, the consultant is required to oversee and maintain time from the project scope. The individual must be able to work both independently and in team environment as our internal business processes encourage various departments to interact and problem solve together.

## Responsibilities

- Lead client meetings to extract document requirements
- Help in the design, configure and implement integrated software solutions
- Provide pre-sales support to the sales team to address customers' usability, integration and implementation issues
- Plan and perform Sage X3 software implementations at client's workplace within the scope of the job
- Test for compatibility and proper function of applications - Eg third party software products like Crystal Reports
- Managing time in line with project scopes and enter timesheets in an accurate manner
- Work on any application support tickets assigned
- Attend scheduled meetings with reporting manager and ensure the calendar is booked to reflect all assigned tasks
- Manage client relationships and ensure superior customer service

## Qualifications

- Working knowledge of Sage ERP X3 business software, product framework and requirements
- 3-5 Years of experience in Project Management, Business Requirements or Consulting experience implementing or supporting the X3 environment
- Understanding of operational processes and requirements in the ERP world, including but not limited to distribution and/or manufacturing
- Willingness to work within a flexible and collaborative team environment
- Microsoft Office: Word, Excel, Powerpoint and Outlook
- Strong written and verbal communication
- Strong organizational skills - timesheets and expenses completed in a timely manner, communications on schedule to prospects and clients
- Ability to multitask and prioritize while remaining focused and organized



- Ability to work with server and pc hardware, VPN, remote access
- Sage Certifications are highly desired
- PMP or CPA designations ideal
- Ability to travel: 20%

**Please send all applications to [hrsupport@baass.com](mailto:hrsupport@baass.com)**