



CUSTOMER
RELATIONSHIP
MANAGEMENT

CARE MANAGEMENT

ABOUT

BAASS has developed a customization that is valuable for specialized services for individuals with development disabilities. The customization provides a portal for families to access their information. The CRM system easily tracks family, volunteers, care coordinators, other support coordinators and integrates seamlessly with Sage 300 and payroll.



FEATURES

- Ability to track all government funds and other funding associated with the individual.
- Track all claims, funding and reimbursement with the integration to the financial application.
- Organized documentation for different programs and services provided.

BENEFITS

- Providing a portal for families to access their account and manage funding.
- Assists with invoice submissions timeline.
- Government reporting liaison for funding spent on the individual and associated programs.

Ways you can go beyond in CRM:

- Event Management
- Time, Billing and Expenses
- Claim Tracking
- Land Management
- Project and Job Tracking
- Site and Property Management
- Membership Management
- Shipping Opportunity Tracking
- Service and Scheduling